



The Pivot Point: Success in Organizational Change

Victoria M. Grady

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Resistance to change is a flawed description of the challenge that we all face as employees. The Pivot Point offers a unique perspective on organizational change and the nature of its impact on individual employees that is not new in its origin, but in its application. The problem with change is not necessarily the addition of a new, but the threatened loss of the existing---the removal of the support we ALL lean on to complete our daily work tasks.



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