



SARS Unmasked: Risk Communication of Pandemics and Influenza in Canada (McGill- Queen's/Associated Medical Services Studies in the History of Medicine, Health, and Society)

Michael G. Tyshenko, Cathy Paterson

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Will SARS or another pandemic influenza reoccur and, if it does, have we learned how to manage pandemics more effectively? In SARS Unmasked risk communication expert Michael Tyshenko offers answers to this and other questions. Cathy Paterson, who worked as a nurse clinician during the Toronto SARS crisis, adds an important view from the frontlines. Their analysis reveals an out-of-control situation with mixed risk communication messages, a lack of leadership, and an overwhelmed health care system that was unable to both cope with the crisis in Toronto and provide adequate support for their most valuable employees at the time - health care workers.

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